#2 - Stakeholders and end user experience

Interactive session in which everyone can share their experience in the context of security of Critical Infrastructures in the last 2 years

Franck Ranera (SERCO Italia SPA)

Communication manager

Live questionnaires

Use your smartphone to access to a set of questions
- Scan the QR code
- Go to the indicated website and include the code provided
- (no need to download any app or register to any site)

Wi-fi connection provided by the hotel

7 Questions – part 1

1. Have you experienced any external attack or a natural hazard impacting Critical Infrastructures in the last 2 years?

2. Which is, according to your feeling or experience, the highest probable threat / which type of threat worries you most?

3. What type of impact have you registered, or do you expect to happen?

4. Considering the most common threat that you faced/may face, when have you alerted / would you alert your end users?

7 Questions – part 2

5. Considering the most common threat that you faced / may face, how much time was / would be needed for the complete resetting of the infrastructure?

6. How often do you think the business continuity plan shall be updated considering "new targets" and "new threats"?

7. What innovation is more interesting for your business?

Questionnaire